



## Notification for ICU Inpatient and Visitors

Created in 2004.11  
Revised in 2024.12

Dear family:

Your relative is currently in the intensive care unit (ICU). Our medical care team will provide the best quality of medical care to help them in recovery. Please read the following instruction carefully. Thank you very much for your cooperation.

1. Please read the opposite page for the rights of patients during hospitalization. If you have any question, please check with our staffs. We will provide support as soon as possible.
2. You don't need to wait outside the ICU constantly. Please leave your emergency contact number. If there is any changes, we will contact you immediately.
3. Oxygen equipment and vital sign monitors are installed in the ICU. Smoking or burning things is strictly prohibited. Please put your phone on silent or on vibrate, the patients need to rest and require no disturbance.
4. Valuables and religious items of family members or patients, such as cellphone、rosary beads, Buddha photos, and amulets, are not watched by nursing staffs and therefore the staffs will not be responsible for its' whereabouts.
5. If you need to contact the staff, please use the intercom on the wall. We will response as soon as possible.
6. When patient condition became stable and the doctor instructed to transfer to general ward, we will move the patient as soon as possible. Please do not postpone the transfer due to preferring different room type.
7. When other critical patients need to stay in the ICU (or isolated ward), the doctors are entitle to rearrange the ward bed. Please do cooperate.
8. After the consent of the patient or their family, we will provide a inpatients list of outside the ICU to facilitate the enquiries of other relatives and friends. The names will be partially masked to protect patient privacy.
9. Due to using vital tubes/wires and sensitive equipment, the patient may need to be physically restrained to ensure safety. Please provide your consent, the restrain will not begin without receiving the informed consent documentation.
10. According to the hospital's epidemic prevention and response command center, the visiting hours for the intensive care unit (ICU) have been adjusted to 11:00-11:30 AM daily. Please don't visit during other time period.
11. Please do not visit the hospital if you have the symptoms of flu or other infectious disease.
12. Children under 6 years old are not allowed in the ICU due to infection concerns.
13. Each patient only allow 2 visitors at the same time to avoid infection. Please take turns and lower your voice.
14. Please wear a mask and cover your mouth and nose tightly before entering the ICU. ( Surgery masks are preferable.)
15. Before entering the ICU, please wash your hands according to the instruction of "wet hand washing" or "dry hand washing". Wet hand washing is to use the hand sanitizer next to the sink and scrub your hands, fingers, and nails for 40 to 60 seconds, and then dry your hands with a paper towel. Dry hand washing is to use the alcohol-based hand sanitizer next to the doorway and scrub yours hands, fingers, and nails for 20 to 30 seconds. Please wash your hands again

before leaving the ICU to protect you and your family from infection.

16. There are two isolation gowns assigned to each bed. Please wear the gowns according to the bed number. Don't wear other's gown due to infection control.
17. To avoid cross-infection and respect the privacy of others, stay in the area of your relative after entering the ICU, do not wander round in the ward.
18. In order to protect the privacy and the portrait rights of patients and medical staffs, audio or video recording is strictly prohibited during the diagnosis and treatment process. If special requirements are needed, the consent of both parties should be obtained first.
19. Notifications in the Family Lounge
  - (1) Valuable items should be carefully stored on your own. This hospital will not be responsible for any loss items.
  - (2) Cooking, smoking, gambling, groaning, etc. are strictly prohibited in the lounge to ensure safety, peacefulness, and cleanliness of the room.

If you have any questions or need any suggestions, please contact us. We are more than willing to provide help. Our contact telephone number is: Taipei main branch Hospital: (02)25713760 ; Hsinchu branch: (03) 5745098 ; Taitung branch: (089) 310150 ext:624. Time of consultant: 9:00 am~12:00 noon, 2:00 pm~5:00 pm Monday ~ Friday.

**May God bless you**